

CLASS: M.A. H.R.M.

15A / 299

St. JOSEPH'S COLLEGE (AUTONOMOUS) TIRUCHIRAPPALLI – 620 002

SEMESTER EXAMINATIONS – APRIL 2015

TIME: 2 Hrs. 20 min.

MAXIMUM MARKS: 70

SEM	SET	PAPER CODE	TITLE OF THE PAPER
II	2014	14PHR2106	ORGANIZATIONAL DEVELOPMENT

### SECTION – B

Answer all the questions:

5 x 5 = 25

31. a. Explain the objectives of Organizational Development.

**OR**

b. List out the theories of planned-change.

32. a. Explain the force field analysis.

**OR**

b. Write the components of diagnostic organizational subsystems.

33. a. Discuss the need for group level interventions.

**OR**

b. What do you mean by survey feed back? Briefly explain.

34. a. Write the need and importance of quality circle.

**OR**

b. Explain the MBO process.

35. a. State a note on future of OD.

**OR**

b. Explain the situations which are appropriate for OD in an Indian context.

## SECTION – C

**Answer any THREE questions:**

**3 x 15 = 45**

36. Elaborate the characteristics and value of OD.
37. Elucidate the techniques used in OD Intervention.
38. Enlist the comprehensive interventions of OD and explain them.
39. Write the conditions for failure or success in OD.
40. Broadly discuss the issues in consultancy client relationship.

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