

CLASS: M.Com. C.A.

15A/253

St. JOSEPH'S COLLEGE (AUTONOMOUS) TIRUCHIRAPPALLI – 620 002

SEMESTER EXAMINATIONS – APRIL 2015

TIME: 3 Hrs.

MAXIMUM MARKS: 100

| SEM | SET | PAPER CODE | TITLE OF THE PAPER |
|-----|------|------------|---------------------------------------|
| IV | 2013 | 12PCC4118 | MANAGEMENT INFORMATION SYSTEM AND ERP |

SECTION – A

Answer all the questions:

20 x 1 = 20

Choose the correct answer:

- MIS stands for
 - Management Information Structure
 - Maintenance of Information System
 - Management Information System
 - Management Intelligence System
- Organized method of providing information about human resources, their functioning and external factors relevant to managing human resources called
 - HR information system
 - Marketing information system
 - Production information system
 - Financial information system
- Policies and process that effectively manage all Information Resources called
 - Information super highway technology
 - Information resources management
 - Technology management
 - None of these
- Extracting knowledge from large volume of data called
 - Data mining
 - Data warehousing
 - EDI
 - DBMS

5. ERP means
- a) Enterprise Resource Planning
 - b) Enterprise Research Planning
 - c) Executive Resource Planning
 - d) Executive Information System

Fill in the blanks:

6. _____ is a combination of hardware, software, telecommunication networks that people build together, create and distribute useful data.
7. _____ are computerized systems that perform and record the daily routine transactions necessary to conduct the business.
8. _____ functions include technology management, data management, telecommunication management and end users management.
9. A _____ refers to a database that is maintained separately from an organization operational database.
10. _____ is primarily an enterprise wide system which encompasses corporate mission, objectives, attitudes, beliefs, values, operating style and who make the organization.

State True or False:

11. Management Information System collect data from other information systems and summarizes into a series of management reports.
12. A decision support system is an information system application that assist in decision making.
13. Technology management is the process of managing information technology that is being used for information system.
14. Business process is basically a fundamental process of redesigning business process so as to gain economy in performing these processes.

15. ERP incurs higher cost to be organization.

Match the following:

16. Information Technology - a) Oracle Application
17. MDSS - b) End users computing management
18. IRM - c) Large organization
19. Data warehousing - d) Combination of Hardware and software
20. ERP - e) Marketing decision support system

SECTION – B

Answer all the questions:

5 x 7 = 35

21. a. Explain the strategic role of management information system.

OR

b. Explain the different functions of information technology.

22. a. Discuss the model of a financial information system.

OR

b. What do you mean by transaction processing system? State its features.

23. a. What is meant by Information Resource Management? State its objectives.

OR

b. Explain the different functions of Information Resource Management.

24. a. Explain the different Benefits of ERP.

OR

b. What is called Data warehouse? State its advantages.

25. a. Explain the major ERP packages available in India.

OR

- b. Explain the different activities involved in the process of ERP package implementation.

SECTION – C

Answer any THREE questions:

3 x 15 = 45

26. Explain the different types of information system that come across in business.
27. Explain the different types of decision support systems.
28. Explain the impact of information technology on organization.
29. Discuss the process of implementation of ERP in an organization. What are the essential requirements for effective ERP implementation.
30. Explain process of Business Process Re-engineering.
